



## **return**

All products (except coffee) can be returned within **14 days** of receipt of delivery. In order to proceed with your return complete this section and send us items you would like to return.

*I hereby declare my withdrawal  
from the sales contract of the following product(s):*

NO.	PRODUCT NAME	QUANTITY

*The date of purchase / receipt of delivery\*:*

*Order / shipping number:*

\*cross out unnecessary

-----  
*Date and signature*

## **complaint**

If the product is damaged or defective it can be reclaimed within 2 years since the date of purchase according to the Polish Civil Law. Products under warranty will be reclaimed in guarantor's terms. Warranty and Rights of Surety are independent from each other.

*I hereby file a complaint of the product:*

*The date of purchase / receipt of delivery\*:*

*The cause of complaint:*

*Complaint based on surety / Complaint based on warranty\*  
claimant's demand (tick one option x):*

FREE OF CHARGE  
REPAIR

FULL  
REFUND

REPLACEMENT WITH  
A NEW PRODUCT

REDUCTION  
OF THE PAID PRICE

\*cross out unnecessary

-----  
*Date and signature*